MyChart Video Visit Guide - **PC or Mac (Computer)**

**Review requirements for video visit**

- Computer with a camera
- MyChart account
- Zoom app [Download here](#)

A MyChart account is required for eCheck-In before your video visit and to connect to your video visit. If you do not have an account, please contact your provider's office.

*With MyChart, you can:*
- eCheck-In for your upcoming appointments
- View your health summary
- View test results
- Request prescription renewals
- Communicate securely with your care team

**Complete eCheck-In**

eCheck-In allows you to sign forms, pay co-pays, confirm contact information and verify insurance details needed for your visit. This can be done up to seven days before your appointment.

1. Go to **Visits**, then **Appointments and Visits** and select your visit. Click **eCheck-In**.

2. You will be asked a series of questions to collect information needed for your visit. Select **Next** to proceed through the questions and select **Submit** when you are finished.

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**Turn off pop-up blockers**

Instructions for turning off your pop-up blockers can be found by selecting [Mozilla Firefox](#), [Google Chrome](#) or [Microsoft Internet Explorer](#).
Begin video visit through MyChart

MyPatientChart.org

1. Go to Visits, then Appointments and Visits and select your appointment.

2. Click Begin Video Visit. (You can do this starting 15 minutes before your appointment time.)

3. Click Launch Meeting.

4. Please wait for your provider to start the video visit.

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5. Select **Join with Computer Audio**.

6. Select **Start Video**. If you do not see this icon, move your mouse anywhere over the screen.