Frequently Asked Questions
N95 Respirator Disinfection

Will I receive my own respirator back?
Yes. Once you seal the peel pouch, no one will open it until you do after it’s been returned.

What is the method of disinfecting my respirator?
We are using vaporized hydrogen peroxide (VHP), low temperature antimicrobial vapor.

How do I know my respirator is clean after the disinfection cycle?
The team measures the VHP used during the cycle along with quality control metrics and returned masks meet all parameters.

How should I handle my respirator when I remove it from the pouch?
The respirator is disinfected but not sterilized. Carefully handle your respirator and avoid touching your face when performing the seal check. Perform hand hygiene immediately after donning your respirator.

How do I know my respirator has no residual effects from VHP?
The team in charge of disinfecting masks measures the off gassing of VHP until a level of zero is reached.

How many times can I have my respirator disinfected?
Testing indicates that fit is impacted after 20 cycles. We recommend not wearing a mask longer than three weeks, regardless of the number of cycles.

If I need my respirator in less than 24 hours should I drop it off?
No, wait until you have a day off or don’t need it prior to 24 hours.